

Circular No. 14 of 2006

ID-SECP/03/2006

September 25, 2006

Subject: Complaints of Insurance Policyholders

Consequent upon the appointment of Mr. Justice(R) Syed Ali Aslam Jafri as Federal Insurance Ombudsman and activation of his office at Karachi, Securities and Exchange Commission of Pakistan has handed over all the complaints of insurance policyholders to the Federal Insurance Ombudsman Office. From now onwards all the complaints pertaining to insurance policies shall be directly looked after by the Federal Insurance Ombudsman Office. It is, therefore, advised to contact the Insurance Ombudsman Office for future communications regarding policyholders' complaints at the following address.

> Mr. Justice(R) Syed Ali Aslam Jafri Federal Insurance Ombudsman Office 5th floor, State Life Building No. 2, Wallace Road, off I.I Chundrigar Road, Karachi. Phone: 021-9211674; 021-9211698 Fax : 021-9213278-9

> > Shoaib Soofi Director

4th Floor, National Insurance Company Building, Jinnah Avenue, Islamabad Phone: 051-9207091-4, Fax: 051-9208955, website: www.secp.gov.pk