

# PRESS RELEASE

## SEC Introduces Complaint Registration Form

**ISLAMABAD – 8 July 2004:** In order to facilitate swift resolution of complaints, the Securities and Exchange Commission of Pakistan (SEC) has introduced a new Complaint Registration Form. Through this form, investors would be able to lodge complaints regarding stock brokers/agents in a clear and factual manner.

The new form, which is free of cost, caters for problems encountered due to incomplete information provided by complainants. The form requires all information that the SEC requires in order to process complaints and would therefore help eliminate the delays in collecting information.

The SEC had experienced that most complaints it received were not legible, had incomplete information, or lacked documentary evidences, which caused great delays in their resolution. The SEC has therefore introduced the Complaint Registration Form which requires complainants to fill in specific information. The form is also accompanied with instructions on how to fill it.

For the convenience of investors, the Complaint Registration Form is available in English as well as in Urdu at the three stock exchanges. It can also be downloaded from the SEC website [www.secp.gov.pk](http://www.secp.gov.pk) or from the stock exchanges' website.