

## Subject: <u>Quotations required for Service Level Agreement for IBM TS3100 Tape</u> <u>Library with Dual Drive (LTO-5 and LTO-6) at SECP HO, Islamabad</u>

The Commission intends to hire services and engage in Service Level Agreement for IBM TS3100 Tape Library with Dual Drive (LTO-5 and LTO-6) at SECP HO, Islamabad as per terms of reference given at Annex – A

#### Terms and Conditions:

- > **Price** must be inclusive of all taxes applicable by Govt. of Pakistan.
- > Validity Minimum 30 Days from quoted date.
- **Bid Submission deadline:** As per last date mentioned on SECP website.
- $\blacktriangleright$  The successful bidder has to sign SLA for one year.

If you are interested, you may submit a sealed quotation for the above item/services to the undersigned within the specified period, at the following address: SECP, 63-NIC Building, Jinnah Avenue, Blue Area, Islamabad.

With best regards,

M. Ubaidullah Khalid Assistant Director (Admin)

Annex – A

# TERMS OF REFERENCE

SR.	REQUIREMENTS	QUANTITY
	Support/ SLA for IBM TS3100 Tape Library with Dual Drive (LTO-5 and LTO-6) at SECP HO Islamabad	
1.	Tape Library serial no.: 78V0454	01
	LTO-5 (ULT3580-HH5) drive serial no.: 1068069863	
	LTO-6 (ULT3580-HH6) drive serial no.: 1068034648	

## **TECHNICAL SPECIFICATIONS**

SR.	SPECIFICATIONS	REQUIREMENT
1.	Tape Library	IBM TS3100
2.	Quantity	01
3.	Tape Drives	Dual (1x LTO-5 and 1x LTO-6)
4.	Support Terms	Comprehensive, Onsite Repair, 5x9
5.	Maximum Initial Response Time	04 Hours Response

## TECHNICAL EVALUATION CRITERIA

SR.	SPECIFICATIONS	REQUIREMENT	WEIGHTAGE
1.	Support Terms	Comprehensive, Onsite Repair, 5x9	MUST
2.	Support/ SLA Duration	01 Year	MUST
3.	Partnership	IBM/Lenovo valid partnership	30
4.	Maximum Initial Response Time	04 Hours Response	30
	60		

<u>NOTE</u>: Bids NOT in compliance with <u>MUST</u> items in the evaluation criteria will NOT be evaluated for other features.