



Securities and Exchange Commission of Pakistan
63-NIC Building, Blue Area, Islamabad
(Administration Department)

Subject: Quotations required for Service Level Agreement for Production Servers.

The Commission intends to hire services and engage in Service Level Agreement (SLA) for Production Servers at its Head Office at Islamabad as per terms of reference given at **Annex – A**

Terms and Conditions:

- **Price** must be inclusive of all taxes applicable by Govt. of Pakistan.
- **NTN & GST numbers** should be mentioned on quotation.
- **Validity** Minimum 30 Days from quoted date.
- **Quantity: 02**
- **Bid Submission deadline:** As per last date mentioned on SECP website.
- The successful bidder has to sign SLA for one year.
- **Sample SLA must be attached with the quotation.**

If you are interested, you may submit a sealed quotation for the above item/services to the undersigned within the specified period, at the following address:

SECP, 63-NIC Building, Jinnah Avenue, Blue Area, Islamabad.

With best regards,

Asim Ayaz
Management Executive (Admin)

Annex – A**TERMS OF REFERENCE**

SR.	REQUIREMENT	QUANTITY
1.	Support/ SLA for IBM X3850 X5 Servers at SECP HO Islamabad Server Service Tag #s are: 06H2291 and 06H2292	02

TECHNICAL SPECIFICATIONS

SR.	SPECIFICATIONS	REQUIREMENT
1.	Server Type	IBM X3850 X5
2.	Quantity	02
3.	Support/SLA Duration	01 Year
4.	Support Terms	Comprehensive, Onsite Repair, 5x9
5.	Maximum Initial Response Time	04 Hours Response

TECHNICAL EVALUATION CRITERIA

SR.	SPECIFICATIONS	REQUIREMENT	WEIGHTAGE
1.	Partnership	IBM/Lenovo valid partnership	MUST
2.	Support Terms	Comprehensive, Onsite Repair, 5x9	MUST
3.	Support/ SLA Duration	01 Year	MUST
4.	Maximum Initial Response Time	04 Hours Response	MUST
TOTAL			--

NOTE: Bids NOT in compliance with **MUST** items in the evaluation criteria will NOT be evaluated for other features.