

Terms of Reference

SR.	REQUIREMENT	QUANTITY
1.	Support/ SLA for IBM X3850 X5 Servers at SECP HO Islamabad Server Service Tag #s are: 06H2291 and 06H2292	02

Technical Specifications

SR.	SPECIFICATIONS	REQUIREMENT
1.	Server Type	IBM X3850 X5
2.	Quantity	02
3.	Support/SLA Duration	01 Year
4.	Support Terms	Comprehensive, Onsite Repair, 5x9
5.	Maximum Initial Response Time	04 Hours

Technical Evaluation Criteria

SR.	SPECIFICATIONS	REQUIREMENT	WEIGHTAGE
1.	Partnership	Valid Principal Partnership Letter	MUST
2.	Support Terms	Comprehensive, Onsite Repair, 5x9	MUST
3.	Support/ SLA Duration	01 Year	MUST
4.	Maximum Initial Response Time	04 Hours	MUST
TOTAL			--

NOTE:

- Bids NOT in compliance with **MUST** items in the evaluation criteria will NOT be evaluated for other features.
- Bids Found in compliance with the MUST requirement (s) and quoted lowest cost shall be selected.