

**Terms of Reference**

SR.	REQUIREMENTS	QUANTITY
1.	Support/ SLA for IBM TS3100 Tape Library with Dual Drive (LTO-5 and LTO-6) at SECP HO Islamabad Tape Library serial no.: 78V0454 LTO-5 (ULT3580-HH5) drive serial no.: 1068069863 LTO-6 (ULT3580-HH6) drive serial no.: 1068034648	01

**Technical Specifications**

SR.	SPECIFICATIONS	REQUIREMENT
1.	Tape Library	IBM TS3100
2.	Quantity	01
3.	Tape Drives	Dual FC (1x LTO-5 and 1x LTO-6)
4.	Support Terms	Comprehensive, Onsite Repair, 5x9
5.	Maximum Initial Response Time	04 Hours

**Technical Evaluation Criteria**

SR.	SPECIFICATIONS	REQUIREMENT	WEIGHTAGE
1.	Support Terms	Comprehensive, Onsite Repair, 5x9	<b>MUST</b>
2.	Support/ SLA Duration	01 Year	<b>MUST</b>
3.	Partnership	Valid Principal Partnership Letter	<b>MUST</b>
4.	Maximum Initial Response Time	04 Hours	<b>MUST</b>
<b>TOTAL</b>			<b>--</b>

**NOTE:** Bids NOT in compliance with **MUST** items in the evaluation criteria will NOT be evaluated for other features.