

Terms of Reference**Extreme Networks Equipment**

Support Services (8x5xNBD) are required for the following Extreme Networks Equipment currently in use at SECP:

1. Hardware Details

S. No.	ITEM	TYPE	QTY	SUPPORT PERIOD
1.	Partner Works Plus Support Services Summit X440-48t	Network Switches	05	For a period of 12 Months
2.	Partner Works Plus Support Services AP3805I 11AC Dual Radio INT ANT	Wireless Access Points	28	
3.	Partner Works Plus Support Services V2110 Virtual Controller	WLAN Controller	01	

2. Services

- SLA and Support services (8x5xNBD) for the equipment mentioned in the table above are required.
- Local support or warranty other than the principal/ manufacturer is NOT acceptable.

Technical Evaluation Criteria

SR.	ATTRIBUTE	DETAIL	WEIGHTAGE
1.	Support/ SLA Duration	01 Year Principal Support for mentioned quantities	MUST
2.	Partnership	Valid Principal Partnership Letter	MUST
TOTAL			--

- Bids NOT in compliance with the MUST requirement (s) in the evaluation criteria will NOT be evaluated.
- Bids Found in compliance with the MUST requirement (s) and quoted lowest cost shall be selected