

Position Title	Deputy Director/ Principal System Engineer
Number of positions	01
Nature of Employment	Regular
Location	Islamabad
Duties and Responsibilities	• Manage Domain Controllers, Group Policy management, Domain user account, rights and access policies. • Manage Exchange Server configurations, DAG environment, upgrades, design server infrastructure, and troubleshoot problems. • Manage Email Secure Gateway, spam/ quarantine configurations, Email recovery/ delivery for safe senders. • Hands-on knowledge of Linux Servers configuration and management. • Manage System Center Service Manager and Endpoint Configuration Manager dealing with IT Incidents, Service Requests, Change Management processes within ITIL framework, patch management, software inventory/ reports. • Manage SSL certificates for website, web applications and email traffic encryption and security over the Internet. • Manage Virtual Infrastructure, ESXi hosts deployment, upgrades, virtual appliances and virtual networks. • Manage enterprise level disaster recovery infrastructure solutions for failover and failback activities. • Manage enterprise backup solutions using industry tools like Veritas NetBackup, Veeam with continues data protection. • Provide support for Data Center assets and facilities management including UPS systems, power, cooling and monitoring/ alerting infrastructure. • Provide support for managing file servers, shares, access rights, and drives mapping to users. • Diagnose and resolve technical problems in a multi-user and multi-site environment. • Monitor real-time resource utilization of IT infrastructure. Provide support in technical evaluations for hardware/ software acquisitions
Qualification	• Master's/Bachelor's degree (equivalent to 16 years of education) in Computer Science/ Computer Engineering/ Electrical/ Telecom or related discipline from HEC recognized reputable university. • Preferably certified in Systems, Microsoft Technologies, VMware, and ITIL.
Experience	• Minimum 06 years of post-qualification experience in Systems domain, IT Infrastructure services management and support
Age	• Maximum age should not exceed 40 years on the last date of submission of application <i>(Candidates, who have at least 3 years' experience working with a regulator, will be given age relaxation of 5 years).</i>
Functional/ Technical Skills	<u>Functional Skills</u> • Ability to diagnose and resolve technical problems in a multi-user and multi-site environment • Ability to work effectively with cross-functional teams • Creating and maintaining detailed system configurations and procedures

	• Providing technical support and solutions to end-users and stakeholders <u>Technical Skills</u> • Advance knowledge of managing Linux Server environment. • Advanced knowledge of Windows 2012/ 2016/ and 2019 environment. • Advanced knowledge of Active Directory, DNS and Group Policy Infrastructure based on latest windows servers. • Advanced knowledge of Disaster Recovery Infrastructure. • Advanced knowledge of VMware/ Microsoft Hyper-V based server virtualization. • Advanced knowledge of Microsoft Exchange 2016 and 2019 deployments. • Advanced knowledge of Secure Email Gateways. • Advanced knowledge of managing backup solutions i.e. Veritas NetBackup, Veeam. • Advanced knowledge of System Center Suite 2016 and 2019. • Advanced knowledge of Monitoring solutions like SolarWinds, Zabbix, Nagios etc. • Demonstrated ability to independently recognize, isolate, and resolve complex technical problem
Soft Skills	• Strong technical and analytical skills • Problem analysis and resolution skills • Strong written and verbal communication skills • Fluent in written & spoken English